How Do I Retrieve my Member Number and Password"

How Do I Retrieve my Member Number and Password Instructions

By Dave Broeker

Last Updated - 09/16/07

If you don't know or don't remember your VDHA Member Number or Password, you may retrieve both of them very easily.

- 1. Select the Member Area in the upper right hand corner of the VDHA Home Page.
- 2. Click in the box on the word "Here" to advance you to the "Retrive Account Information" page.



3. Please enter your e-mail address in the field.



- 4. Click on "Retrieve Account Information" button.
- 5. The information will automatically be e-mailed directly to you, immediately.

(Please allow 30 to 60 seconds for slow phone modems).

If your e-mail address is current with the VDHA, you will be e-mailed the information. If you do not receive a return e-mail in a few minutes, then the VDHA has an incorrect e-mail address in your profile. If you have difficulties retrieving your information during this process, and you are sure you have been a member in the past, please contact

the Treasurer, Secretary, or Webmaster via "Contact Us", by clicking HERE, to update your e-mail address. Once your e-mail address is updated and in our database, the "Retrieve Account Information" option will work properly. Also, please remember that even though you may be in possession of a member number and a password, if your account is in arrears, you will <u>not</u> be able to access the "Member Area" <u>until</u> the treasurer receives your dues and codes your account as "active". Thank you for your patience.

Home | Join VDHA | Membership Renewal | Contact Us | Member Login

© 2007 VDHA All Rights reserved